

Administration

From: EAL Sales Support <eal@wiley.com>
Sent: Wednesday, December 7, 2022 7:43 PM
To: admin@oshimu.com
Subject: Institutional Access of Cochrane Library For Osh International Medical University (OIMU)
Your case 17437132 [ref:_00Dd0eeeku._5006T26aope:ref]

Dear Osh International Medical University Administrator,

thanks for the screenshot showing IP 77.95.56.11 which is located in Country: Kyrgyzstan City:

Bishkek. So access to Cochrane Library should be fine for you.

Please find more information here:

<https://www.cochranelibrary.com/help/access#NatProv>

If you have any access to Reviews queries, please provide details, i.e.

- URL
- screenshot

Kind regards,
Gabriela

Gabriela Roetz
Global Sales Support Customer Care



.....Original Message

From: Administration [admin@oshimu.com]

Sent: 12/7/2022 12:07 PM

To: eal@wiley.com

Subject: [EAL]RE: Institutional Access of Cochrane Library For Osh International Medical University (OIMU) Your case 17437132 [ref:_00Dd0eeeku._5006T26aope:ref]

◆ This is an external email.

Dear EAL Support,

Please find the attached pdf file which is showing our institutional **IP Address: 77.95.56.11** to investigate on our one-click free access to Cochrane Library.

Thanks and Regards;

Administration

Osh International Medical University

Email : admin@oshimu.com

WhatsApp : +996-705-545-000 |

Kyrgyz Republic, 723500, Osh City, Linen
Avenue 428, Kyrgyzstan

<http://www.oshimu.com/>

From: EAL Sales Support <eal@wiley.com>

Sent: Wednesday, December 7, 2022 3:03 PM

To: admin@oshimu.com

Subject: Institutional Access of Cochrane Library For Osh International Medical University (OIMU) Your case 17437132 [ref:_00Dd0eeku._5006T26aope:ref]

Dear Osh International Medical University Administrator,

many thanks for your enquiry.

To investigate on your one-click free access to Cochrane Library can you please provide a copy of the showIdentities document.

Please go the following URL and press Ctrl+P, to Save to PDF

<https://onlinelibrary.wiley.com/action/showIdentities>

If the complete pdf is too large to send, please only send us the first page showing your IP address.

Many thanks in advance.

Kind regards,
Gabriela

Gabriela Roetz
Global Sales Support Customer Care

.....Original Message

From: cs-cochrane@wiley.com [cs-cochrane@wiley.com]

Sent: 12/6/2022 2:35 PM

To: admin@oshimu.com

Subject: RE: Institutional Access of Cochrane Library For Osh International Medical University (OIMU) [Case Number : 17437132] {5006T000026aopeQAA.0036T00004KUbeQQAT} [ref:_00Dd0eeeku._5006T26aope:ref]

Hello Sir/Madam,

Cochrane Library

Thank you for your inquiry regarding access to the Cochrane Library.

I can now confirm that I will forward your case to our One-Click Support Team, so they can further assist, and they will contact you back shortly with a reply.

Kindly accept my heartfelt apology for the delay and inconvenience.

Thank you for your continued patience and kind understanding.

Kind regards,

Reina

Reina Bodden
Journal Customer Services
Global Customer Service Team

If you require further assistance with this matter or would like information on any of our other journals please visit [Online Get Help](#) to assist with many of your queries 24 hours a day, 7 days a week.

.....Original Message

From: Administration [admin@oshimu.com]

Sent: 12/6/2022 1:18 AM

To: cs-cochrane@wiley.com

Subject: Institutional Access of Cochrane Library For Osh International Medical University (OIMU) [Case Number : 17437132] {5006T000026aopeQAA.0036T00004KUbeQQAT}

This is an external email.



Dear Sir/Madam,

Good day. Hope you are doing well and at the best of your health. We need the Institutional Access of Cochrane Library as mentioned in the subject for our medical university "[Osh International Medical University \(OIMU\)](#)". Our Institution is located in Osh City, Country Kyrgyzstan. Therefore, it is kind request to provide us the institutional access or kindly guide us for further proceeding on behalf of the request.

Thanks and Regards;

Error! Filename not specified.

Administration

Osh International Medical University

Email : admin@oshimu.com

WhatsApp : +996-705-545-000 | Error! Filename not specified.

Kyrgyz Republic, 723500, Osh City, Linen Avenue 428, Kyrgyzstan

<http://www.oshimu.com/>

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ref:_00Dd0eeku._5006T26aope:ref

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